

# Dyan Hagy, LISW-S

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## EMPLOYMENT HISTORY

ED and Inpatient Hospital Social Worker (Emergency Department and Inpatient Float)  
January 2014 – Present

M72 6identifying patient and/or family, speaking with families to provide medical updates and hospital logistics, coordinating encounters with physicians, providing immediate crisis intervention, grief and bereavement support. As well, addressing concerns for domestic violence, assaults, notifying authorities per mandated reporting guidelines and making appropriate referrals to the community including APS, DCFS, DV, and VOCARP. Further patient needs evaluated it relates to financial, social, emotional, educational, and environmental support systems, reaction to illness and ability to cope. emotional support for adjustment to illness and end of life. Managing by identifying potential adverse outcomes and work towards reducing and/or eliminating these risks; including psychosocial assessments to identify behavioral health and/or drug and alcohol risks that may impede medical treatment and compliance. Coordinate community services, referrals including collaboration with the multidisciplinary team and community agencies to facilitate appropriate levels of discharge planning

PERTINENT SKILLS: Being proficient with critical thinking, multitasking, time management, working well with both a team and independently, organization, documentation and good communication skills to provide vital information and education to patients, family members, medical staff, crisis intervention and a solid knowledge base of community agencies

Inpatient Hospital Social Work Case Manager  
(Colorectal, Leukemia and Internal Medicine)  
October 2011 January 2014  
Employer: Cleveland Clinic Foundation  
9500 Euclid Avenue, Cleveland, OH 44195

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